



Dear visitors, our Hotel during the difficult period of the pandemic will operate for the summer, following all the proposed health protocols and the new health safety measures. Indicatively, we mention the following:

RECEPTION

- Because our smile should be visible, we place a protective plexiglass in the Reception and relevant markings for the necessary distances to be observed.
- Possibility for and online - check in. (Only for individual customers)
- The check out should be done by 11:00 while the check in is transferred from 15:00 onwards.
- Unsolicited delivery of Service and Invoice Receipts and payment of your accounts by card is provided and recommended.
- Key cards are meticulously disinfected before being given to customers upon arrival at the Hotel.

ROOMS - HOUSEKEEPING

- Detailed cleaning, natural ventilation and disinfection of the rooms, before their disposal to the customers, with special attention to the parts of the room that are often touched such as knobs, telephones, taps, TV control.
- Please let us know when you arrive if you want us to take care of your room every day, since according to the operating protocols we are obliged not to do this on a daily basis.
- All decorative elements, information folders, unwashed bags, bed runners, etc. are removed from the rooms.
- The cleaning schedule will be declared by each customer at the reception of the Hotel.

CLEANING - DESINFECTION

- Daily natural ventilation of all common areas of the Hotel, as well as frequent cleaning of common areas that are often touched
- Distributors with hand sanitizers are placed in the common areas in key points of the Hotels as well as in the workplaces of all the staff.
- Informing visitors about the proper implementation of precautionary measures.
- Frequent cleaning and disinfection of ventilation and air conditioning filters.
- Keeping distances indoors in order of priority.

RESTAURANT - BAR - KITCHEN

- Because the Chef reserves many gastronomic experiences with a lot of imagination, we keep our buffet, as the reference point of our Hotel.
- We observe the distances of the table seats as provided in indoor and outdoor areas
- Our Colleagues will only serve your buffet service
- Depending on the fullness, we extend the opening hours of our restaurant.
- Mandatory disinfection of hands when entering the dining area and keeping distance.
- Use disposable paper placemats on all tables.
- Daily cleaning and disinfection of kitchen, restaurant, bar.
- Implement of HACCP rules



POOL , BEACH, SUNBEDS, UMBRELLAS

- Maintaining distances on sunbeds and umbrellas and hygiene rules according to health protocols.
- It will not be allowed to tie a sunbed with a towel by anyone. Sunbeds are bound only by the physical presence of the guest.
- The pool will operate in accordance with the new health safety measures
- Frequent control of chlorination level as well as Ph control regarding pool water quality.

MINI CLUB

- At the Mini Club of the Hotel every day our little friends will have fun outdoors under the supervision of our experienced educators observing all the necessary safety and hygiene measures.

HEALTH PERSONAL

- Training of all staff in preventive measures, personal hygiene and the use of personal protection measures. Certification of this training to all staff.
- Thorough check of the health certificates of all staff.
- Use gloves and mask where necessary with frequent change.
- Training of personnel in Covid-19 case management according to health protocols.
- Permanent cooperation with a private physician to provide health services.
- Continuous training, information and compliance with the instructions of the competent bodies and the most up-to-date health protocols.

- Our Hotel will test the temperature of each customer during their arrival at the accommodation.
- It is strictly forbidden to visit all public areas and hotels rooms to people who are not residents of the hotel. Visits are only allowed to family members who accommodating at the hotel.
- Each customer will be informed and will accept the operating regulations regarding health protocols and their observance.